Understanding natural text with neural networks

Rudolf Kadlec, Martin Schmid, Ondřej Bajgar and Jan Kleindienst IBM Watson, Prague

http://arxiv.org/abs/1603.01547

Motivation

- Unstructured text is rich source of information
 - As demonstrated by IBM Watson Jeopardy system
- Watson did not use any deep learning
- Here we show how to apply NNs to text understanding
- How to test text comprehension?
- Let the NN read an article and then ask questions about it
 - Cloze style questions can be used to generate these "questions" automatically

Datasets

CNN and Daily Mail (DeepMind)

Original Version	Anonymised Version	
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Context

The BBC producer allegedly struck by Jeremy Clarkson will not press charges against the "Top Gear" host, his lawyer said Friday. Clarkson, who hosted one of the most-watched television shows in the world, was dropped by the BBC Wednesday after an internal investigation by the British broadcaster found he had subjected producer Oisin Tymon "to an unprovoked physical and verbal attack." ...

the *ent381* producer allegedly struck by *ent212* will not press charges against the "*ent153*" host, his lawyer said friday. *ent212*, who hosted one of the most - watched television shows in the world, was dropped by the *ent381* wednesday after an internal investigation by the *ent180* broadcaster found he had subjected producer *ent193* " to an unprovoked physical and verbal attack."...

Query

Producer **X** will not press charges against Jeremy Clarkson, his lawyer says.

Producer **X** will not press charges against *ent212*, his lawyer says.

Answer

Oisin Tymon

ent193

Children Book Test (Facebook AI)

S: 1 Mr. Cropper was opposed to our hiring you . 2 Not , of course , that he had any personal objection to you , but he is set against female teachers , and when a Cropper is set there is nothing on earth can change him . 3 He says female teachers ca n't keep order . 4 He 's started in with a spite at you on general principles , and the boys know it . 5 They know he 'll back them up in secret , no matter what they do , just to prove his opinions . 6 Cropper is sly and slippery , and it is hard to corner him . '' 7 `` Are the boys big ? '' 8 gueried Esther anxiously . 9 `` Yes . 10 Thirteen and fourteen and big for their age . 11 You ca n't whip 'em -- that is the trouble . 12 A man might , but they 'd twist you around their fingers . 13 You 'll have your hands full , I 'm afraid . 14 But maybe they 'll behave all right after all . '' 15 Mr. Baxter privately had no hope that they would , but Esther hoped for the best. 16 She could not believe that Mr. Cropper would carry his prejudices into a personal application . 17 This conviction was strengthened when he overtook her walking from school the next day and drove her home . 18 He was a big , handsome man with a very suave , polite manner . 19 He asked interestedly about her school and her work , hoped she was getting on well , and said he had two young rascals of his own to send soon . 20 Esther felt relieved . *q*: She thought that Mr. had exaggerated matters a little . C: Baxter, Cropper, Esther, course, fingers, manner, objection, opinion, right, spite. **a:** Baxter

	CNN		Daily Mail			CBT CN			CBT NE			
	train	valid	test	train	valid	test	train	valid	test	train	valid	test
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Max # options	527	187	396	371	232	245	10	10	10	10	10	10
Avg # options	26.4	26.5	24.5	26.5	25.5	26.0	10	10	10	10	10	10
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Table 1: Statistics on the 4 data sets used to evaluate the model. CBT CN stands for CBT Common Nouns and CBT NE stands for CBT Named Entites. CBT had a fixed number of 10 options for answering each question. Statistics were taken from (Hermann et al., 2015) and the statistics provided with the CBT data set.

Attention Sum Reader

Our NN architecture



Results

CNN and Daily Mail dataset

		CN	IN	Daily Mail		
		valid	test	valid	test	
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(Hermann et al., 2015)	Attentive Reader [†]	61.6	63.0	70.5	69.0	
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Children Book Test

		Name	d entity	Common noun		
		valid	test	valid	test	
Γ	Humans (query) (*)	NA	52.0	NA	64.4	
(Hill et al., 2016) -	Humans (context+query) (*)	NA	81.6	NA	81.6	
	LSTMs (context+query) [‡]	51.2	41.8	62.6	56.0	
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Training times

- We used Nvidia K40 GPUs
- Models converged after 2 epochs

Dataset	Time per epoch
CNN	10h 22min
Daily Mail	25h 42min
CBT Named Entity	1h 5min
CBT Common Noun	0h 56min

Analysis



Figure 2: Sub-figures (a) and (b) plot the test accuracy against the length of the context document (for CNN the count was multiplied by 10). The examples were split into ten buckets of equal size by their context length. Averages for each bucket are plotted on each axis. Sub-figures (c) and (d) show distributions of context lengths in the four datasets. The number of examples was multiplied by 10 for the CNN dataset.







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Figure 4: Subfigure (a) shows the model accuracy when the correct answer is among n most frequent named entities for $n \in [1, 10]$. Subfigure (b) shows the number of test examples for which the correct answer was the n-th most frequent entity. The number of examples was multiplied by 10 for the CNN dataset.

Example

according to a entity21 lawmaker (education policy is super gay, obviously); entity25, who an op-ed writer for entity28, entity29, claims is being used by entity30 to "attract young girls" to her show (uh-huh); the entity36 princess movie "entity40" according to radio hosts in entity38 (that dress!); and now, according to a potential 2016 entity34 presidential contender, entity32, there's prison. yep, prison. stay away from crime, kids. turns ya gay. entity32, who ,let me reiterate, is a potential presidential candidate from a major entity54 party

possible 2016 entity34 candidate \mathbf{X} stirs controversy with comments on gays, prison

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References

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- IBM's model
 - Kadlec, R., Schmid, M., Bajgar, O., & Kleindienst, J. (2016). Neural Text Understanding with Attention Sum Reader. <u>http://arxiv.org/abs/1603.01547</u>



Improved Deep Learning Baselines for Ubuntu Corpus Dialogs

> Rudolf Kadlec Martin Schmid Jan Kleindienst







P(machine response | dialog context)



Some available datasets

• bAbl

– "Unit tests"

 Weston, J., Bordes, A., Chopra, S., & Mikolov, T. (2014). Towards Al-Complete Question Answering: A Set of Prerequisite Toy Tasks.

- Movie subtitles
 - Chit chat
- Ubuntu Dialog Corpus
 - IT support
 - Lowe, R. et. al. (2015): The Ubuntu Dialogue Corpus: A Large Dataset for Research in Unstructured Multi-Turn Dialogue Systems. *SIGdial*.



Our contribution

- We improved performance on utterance ranking task in Ubuntu Dialog Corpus compared to Lowe et al. 2015
- Huge ensemble of diverse models does the job

=> now we can test more interesting models



Ubuntu IRC Chats

nik90	bzoltan_: looks like you are getting a lot of test results for your static chroots :P	<u>11:55</u>
bzoltan _	nik90: thanks to you :)	<u>11:55</u>
nik90	zsombi: hey, I tested your alarms fix on vivid btw, and commented on the bug.	<u>11:55</u>
zsombi	nik90: thx!	<u>11:56</u>
nik90	bzoltan_: well hopefully you found it useful. Looking forward to minimized chroot creation time :)	<u>11:56</u>
zsombi	nik90: about the crashes, please check if you are using teh proper alarm object when creating the alarm. If you call reset() on an object which comes from the model you may get in trouble	<u>11:57</u>
nik90	zsombi: hmm let me check	<u>11:58</u>
nik90	zsombi: I don't seem to have any reset() function calls at allI searched the entire project	<u>12:09</u>



Trivia about Ubuntu Dialog Corpus

- 930000 Human-human dialogs
- First public problem solving dataset of this size
- The goal
 - Learn how to automatically respond
- How to measure quality of a predictive model for dialog:
 - Sampling the next utterance word by word from seq2seq models usually leads to low BLEU scores
 - Dialog is noisy
 - Use ranking instead of BLEU score

Lowe et. al. 2015: The Ubuntu Dialogue Corpus: A Large Dataset for Research in Unstructured Multi-Turn Dialogue Systems. *SIGdial*.



Task

Given N utterances of a dialog context rank candidates for (N+1)th utterance

Turn	User	Text
1	A:	anyone know why " aptitude update " returns a non-successful status (255) ?
2	B:	does apt-get update work ?
3	A:	i ' ve been missing updates because my normal process is sudo bash -c " apti-
		tude update && aptitude safe-upgrade -y ". ahh , " e : some index files failed
		to download. they have been ignored, or old ones used instead.". so i guess
		the issue is that " aptitude update " is n't giving an error at all
	I	
	D (1)	

N-Best	Confid	ence	Response
1	*****	0.598	does the internet work on that box ?
2	****	0.444	what time is it saying to going to be released ??
3	***	0.348	ahh ok
4	**	0.245	nice



Machine learning model

- Twin network architecture
- Input
 - Context
 - Response





Training

• Training with positive and negative examples

Context: how to copy a file? Responses: cp source target 1 sudo rm -rf / 0

IBM Watson



CNN



- CNN filters of various lengths
- Maxpooling over time

IBM Watson



LSTM



 Sentence embedding is a vector with cell states in the last time step

IBM Watson

word embeddings



Bi-LSTM



 Sentence embedding is a concatenation of vectors with cell states from the last time step



Results

- The best results were achieved by ensemble of 28 models (11 LSTMs, 7 Bidir-LSTMs, 10 CNNs)
- Ensemble without CNNs has R@1 only 66.8% compared to 68.3% even though CNNs on their own are inferior to LSTMs

	Baselines	from [1]		Our Architectures					
	TF-IDF	RNN	LSTM	CNN	LSTM	Bi-LSTM	Ensemble		
1 in 2 R@1	65.9%	76.8%	87.8%	84.8%	90.1%	89.5%	91.5%		
1 in 10 R@1	41.0%	40.3%	60.4%	54.9%	63.8%	63.0%	68.3%		
1 in 10 R@2	54.5%	54.7%	74.5%	68.4%	78.4%	78.0%	81.8%		
1 in 10 R@5	70.8%	81.9%	92.6%	89.6%	94.9%	94.4%	95.7%		



How number of training examples affects accuracy

- CNNs better on small dataset
- LSTMs superior on larger sets





Summary

- We have improved baseline performance with "old" techniques
- Now we can try innovative architectures
 - For instance, external memory
 - Poster
 - Incorporating Unstructured Textual Knowledge Sources into Neural Dialogue Systems
- There are some issues with the dataset
 - Training examples has longer contexts that valid and test examples
 - Binary dataset is different than text dataset



References

- Original Ubuntu Dataset paper
 - Lowe, R., Pow, N., Serban, I., & Pineau, J. (2015). The Ubuntu Dialogue Corpus: A Large Dataset for Research in Unstructured Multi-Turn Dialogue Systems. *SIGdial*. Retrieved from http://arxiv.org/abs/1506.08909
- This work
 - Kadlec, R., Schmid, M., & Kleindienst, J. (2015). Improved Deep Learning Baselines for Ubuntu Corpus Dialogs. *Machine Learning for SLU&Interaction NIPS 2015 Workshop*. Retrieved from http://arxiv.org/abs/1510.03753
- New version of the Ubuntu dataset
 - https://github.com/rkadlec/ubuntu-ranking-dataset-creator



Thank you for your attention

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